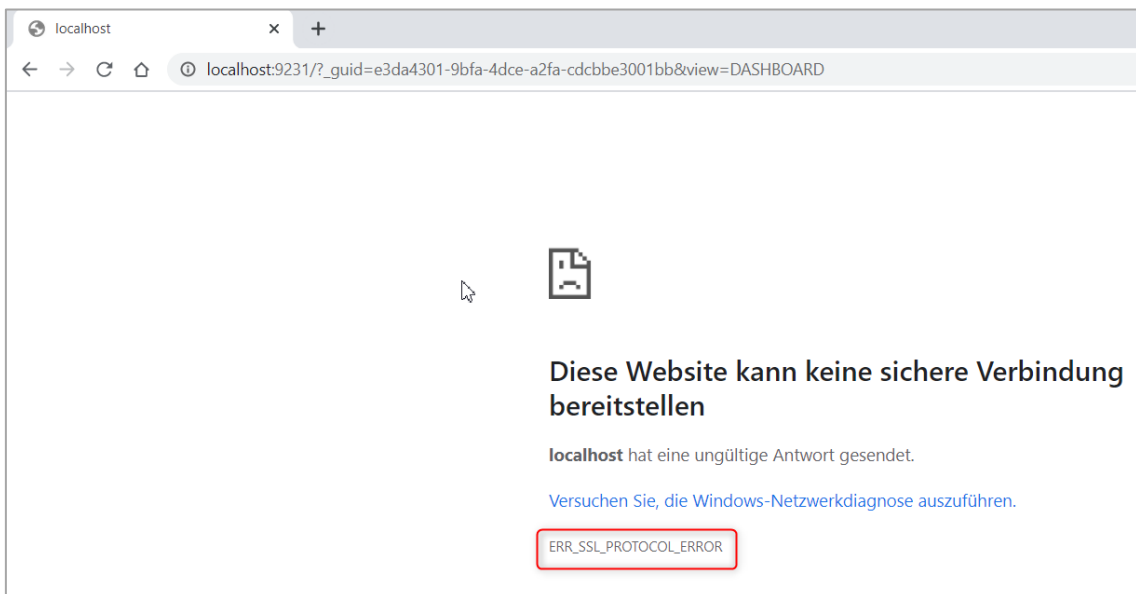
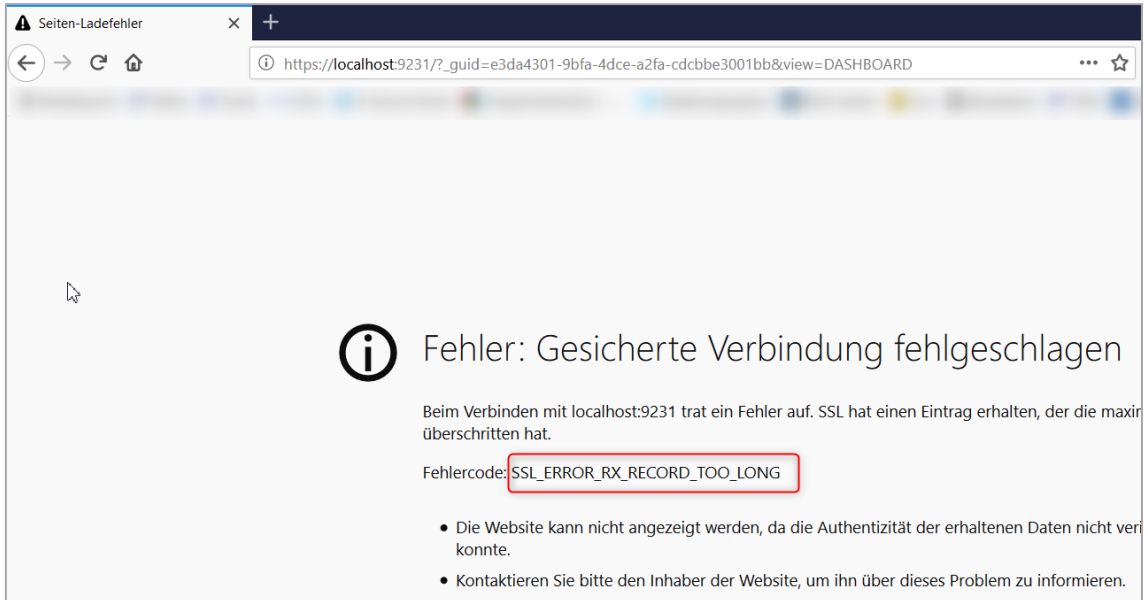




Question:

Why does EATB not start in my default browser and why do I get the error message with "SSL_ERROR ..." or "ERR_SSL ..."?






Answer:

In some companies only secure connections are allowed over HTTPS. Currently EATB supports only HTTP connections.

To use EATB in the browser the „s“ from „https“ must be deleted in the address field.

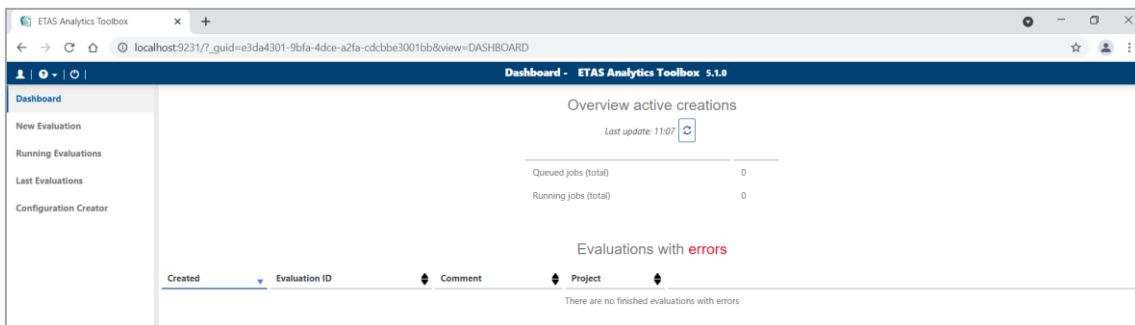
Before:

 `https://localhost:9231/?_guid=e3da4301-9bfa-4dce-a2fa-cdcbbe3001bb&view=DASHBOARD`

After:

 `http://localhost:9231/?_guid=e3da4301-9bfa-4dce-a2fa-cdcbbe3001bb&view=DASHBOARD`

Afterwards EATB will be opened in your browser.



Additional information:

Supported browsers for EATB: Mozilla Firefox and Google Chrome



In case of further questions:

Please feel free to contact our Support Center, if you have further questions.

Here you can find all information: <http://www.etas.com/en/hotlines.php?langS=true&>

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