

	ETKR Guideline	Issue/Amendment 4.5	Page 1/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

Table of contents

1	General provisions.....	2
2	Purposes of processing personal information and items of personal information to be processed	2
3	Period of processing and destruction of personal information	3
4	Transfer of personal information to a third party.....	4
5	Delegation of Personal Information Processing Services.....	4
6	Limits on processing resident registration numbers	4
7	Matters concerning the rights and obligations of Data subject and method of exercise thereof.....	5
7.1	Inspection of personal information	5
7.2	Correction and deletion of personal information	5
7.3	Suspension of processing of personal information	5
7.4	Methods and procedures of exercising rights	6
8	Measures to ensure safety of personal information.....	6
9	Automatic collection of personal information on websites	7
10	Collection of opinions and handling of complaints.....	7
	History	8

	ETKR Guideline	Issue/Amendment 4.5	Page 2/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

1 General provisions

ETAS Korea Co., Ltd. (hereinafter “**the Company**”) establish, implement and comply with the Privacy Policy (hereinafter “**this Privacy Policy**”) in an effort to proactively protect the personal information of the Data subject of information (hereinafter “**Data subject**”) processed by the Company and to protect the information and the rights of the Data subject and to smoothly address the grievance suffered by the Data subject related to the personal information pursuant to the Personal Information Protection Act (hereinafter “**PIPA**”). This Privacy Policy is subject to change pursuant to relevant laws, regulations and rules and the Company’s internal operation policies, in which case the changes made to this Privacy Policy will be disclosed in accordance with the methods stipulated by relevant laws and regulations.

This Privacy Policy is put into force from Apr 07, 2021.

2 Purposes of processing personal information and items of personal information to be processed

Purposes of processing	Items of personal information
Execution and performance of contract Identification of the contracting party; performance of contract including supply of product and receipt of payment	Name, date of birth, address, mobile phone number, e-mail address, name of company, Matters concerning payment of prices; Account number at financial institutions such as banks
Performance of legal and administrative obligation of the company Performance of legal and administrative obligations imposed on the Company, including the followings: report and payment of all sorts of taxes including corporate income tax and value added tax; issuance and delivery of receipts, tax invoices	Name, date of birth, Resident Registration Number, address, home telephone number, mobile phone number, fax number, e-mail address, name of company, business type, title, purchase history
Computerized management of contract terms, transaction status, descriptions of product supply and payment	Name, gender, address, home telephone number, mobile phone number, fax number, e-mail address, name of company, business type, title, purchase history

	ETKR Guideline	Issue/Amendment 4.5	Page 3/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

Promotion of the Company's products via sending mail (including e-mail), transmitting SMS, telephone, AEM (Automotive Electronics Magazine)	Name, address, mobile phone number, e-mail address, name of company
Receipt of training application, issuance of the training completion certificates, management of education history and recommendation of education program	Name, mobile phone number, e-mail address, name of company, address for post delivery
Customer relation management (CRM); provision of response to the inquiries of discontent customers; provision of after-sales service	Name, address, mobile phone number, e-mail address, purchase history
Handling and responding the inquiries received through ETKR representative contact channels	Name, company, department, phone number, email address
Processing the request for customers' return, exchange or repair	Name, company, department, the delivery address (company address), mobile phone number, email address
Provision of software license related service (e.g., installation and re-hosting of software)	Name, name of company and department, mobile phone number, email address, PC Mac address
Implementation of due diligence in preparation for the possible transfer, merger and division of Company's business in whole or in part (incl. the transfer of the corporate group which the Company is affiliated to)	Name, address, home telephone number, mobile phone number, fax number, e-mail address, name of company, business type, title, bank account number

3 Period of processing and destruction of personal information

The Company will immediately destroy personal information when the purposes of processing such personal information are attained and the personal information becomes unnecessary.

When the Company destroys personal information, it will implement measures to ensure that the information is not restored or regenerated. If the personal information to be destroyed by the company is in the electronic file type, it shall be permanently deleted in a way that cannot be restored, and other records, printed materials, written documents, and other recording media shall be shredded or incinerated.

	ETKR Guideline	Issue/Amendment 4.5	Page 4/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

However, when the Company has obtained prior approval from the Data subject or when the Company must retain the personal information of the Data subject pursuant to other laws and regulations, the Company will store and manage such personal information or personal information file separately from other personal information.

4 Transfer of personal information to a third party

The Company does not transfer personal information to third parties.

5 Delegation of Personal Information Processing Services

The Company delegates personal information processing services as follows:

Provider of Delegated Services	Contents of Delegated Services
Robert Bosch Korea Limited Company	Withholding the other income tax and issuing tax invoice for the external partners who are individual business owners
ETAS GmbH	Operation and management of the website of ETAS Korea and the database
Smart & company	Sending AEM (Automotive Electronics Magazine) to the subscribers, management of the list of subscribers and the delivery address

6 Limits on processing resident registration numbers

The Company processes resident registration numbers only in following cases:

- (1) in case processing resident registration numbers is required or allowed by legal provisions, or
- (2) in case there is clear evidence of some urgent need to handle resident registration number, for the sake of the safety or property of the Data subject or of a third party, or
- (3) in case there is inevitable to process resident registration numbers in line with subparagraphs (1) and (2) in circumstances publicly notified by the Protection Commission.

	ETKR Guideline	Issue/Amendment 4.5	Page 5/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

7 Matters concerning the rights and obligations of Data subject and method of exercise thereof

7.1 Inspection of personal information

- (1) The Data subject may request inspection of his/her own personal information processed by the Company.
- (2) Within ten (10) days from the receipt of the Data subject's request for inspection of personal information, the Company will allow the Data subject to inspect his/her personal information. If the personal information cannot be inspected within the above period due to a justifiable reason, the Company may delay inspection after notifying the Data subject of the reason for the delay. When the reason for the delay ceases to exist, the Company will immediately allow inspection of the personal information.
- (3) In any of the following cases, the Company may restrict or refuse inspection of personal information after notifying the Data subject of the reason for such refusal or restriction:
 - 1) If inspection is prohibited or restricted by law; or
 - 2) If such an act is likely to inflict damages upon another person's life or body or unfairly infringe upon another person's property or other rights.

7.2 Correction and deletion of personal information

- (1) The Data subject who has inspected his/her personal information may request that the Company correct or delete his/her personal information.
- (2) the Company will deliver a report on the results of correction or deletion notifying the Data subject of (i) the fact that the Company has taken necessary measures such as correction or deletion of such information as requested by the Data subject or (ii) the fact that the Company has not complied with the Data subject's request for deletion because the personal information is specified as items subject to collection under other law. However, if specific procedures for correction or deletion of personal information are stipulated by other laws and regulations, the Company will comply with such laws and regulations.
- (3) When the Company deletes personal information in accordance with the Data subject's request, it will implement measures to ensure that the information is not restored or regenerated.

7.3 Suspension of processing of personal information

- (1) The Data subject may request that the Company suspend the processing of his/her own personal information.
- (2) In any of the following cases, the Company may refuse the Data subject's request for suspension of processing of personal information:

	ETKR Guideline	Issue/Amendment 4.5	Page 6/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

- 1) If there is a special provision in law or if denying the request is necessary to comply with legal obligations;
 - 2) If such an act is likely to inflict damages upon another person's life or body or unfairly infringe upon another person's property and other rights; or
 - 3) If performing the contract becomes difficult (i.e. unable to provide the agreed services to the Data subject) unless the personal information is processed, and the Data subject has not expressed a clear intention to terminate such contract.
- (3) With regard to the personal information of which processing has been suspended in accordance with the request of the Data subject, the Company will immediately take necessary measures such as destruction of the personal information.

7.4 Methods and procedures of exercising rights

Request for inspection, correction or deletion of personal information or suspension of processing of personal information can be made by the Data subject, his/her legal representative or delegatee. However, in the event that the Data subject is represented by his/her legal representative or delegatee, a power of attorney of the Data subject as prescribed by Notification of the Protection Commission should be submitted to the Company. Data subject shall not infringe on the personal information and privacy of employees or other persons by violation of the Personal Information Protection Act and relate laws.

8 Measures to ensure safety of personal information

The Company takes the following technical, managerial and physical actions necessary for ensuring safety in order to prevent the loss, theft, forged, unlawful leakage, alteration or damage of personal information.

- (1) Establishment and implementation of an internal management plan for the safe processing of personal information
- (2) Measures to control access to personal information and to limit access rights
- (3) Application of encryption technology or equivalent measures that enable safe storage and transmission of personal information
- (4) Maintenance of login history to take measures against the infringement incident of personal information and measures to prevent forgery or alteration
- (5) Installation and upgrade of security programs for personal information
- (6) Physical measures including preparation of storage facilities and installation of locking system for the safe storage of personal information

	ETKR Guideline	Issue/Amendment 4.5	Page 7/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

9 Automatic collection of personal information on websites

The Company uses cookies and active components (e.g., JavaScript) to track visitors' preferences and customize the design of the websites. Cookies are small text files stored on your computer when you visit our website. You can delete the cookies at any time. However, this can result in some functions no longer being available. For information on deleting the cookies, please consult your browser's help function.

The Company allows you to control the use of cookies. To do so, click the 'Privacy settings' link in the footer. There you can configure which cookies you want to use.

- Purposes: It is used to provide optimized information such as functional operation of the website function, improvement of usability, performance and design, constant implementation of the privacy setting, anonymizing of user data
- Rights to refuse: You may reject the storage of cookies by changing the privacy setting in the web-browser. Tool > Internet Options > Privacy

10 Collection of opinions and handling of complaints

The Data subject may file any complaint regarding protection of personal information to the CPO or the department in charge. The Company will provide a prompt and sufficient response with regard to the complaint of the Data subject.

	Chief Privacy Officer (CPO)	Data Security Partners (DSP)
Name	Youngbum Kim	Daesic Oh
Tel no.	031-270-4132	031-270-4352
Department	C/DSO-KR	
E-mail	Privacy@kr.bosch.co.kr	

You may contact the following government agency in case you need consultation about infringement of personal information.

Government agency	Website	Tel no.
Privacy Infringement Report Center	privacy.kisa.or.kr	118
Cyber Crime Investigation Unit, Supreme Prosecutor's Office	www.spo.go.kr	1301
Electronic Cybercrime Report & Management system	ecrm.cyber.go.kr	182

	ETKR Guideline	Issue/Amendment 4.5	Page 8/8
From ETAS/SA P-KR	Privacy Guideline [Customers]	Our Reference C/DSO-KR	Date Apr 07, 2021

History

Issue	Date	Editor	Description of amendment
1.0	2012.02.24	RBKR/DSO	<ul style="list-style-type: none"> The privacy guideline of Bosch Korea has been established and published.
2.0	2013.08.12	RBKR/DSO	<ul style="list-style-type: none"> The legal name of Bosch Korea has been changed. Matters regarding delegation of processing PI have been changed. The organization name of the relevant government ministry has been changed.
3.0	2014.06.26	RBKR/DSO	<ul style="list-style-type: none"> The items of processed PI have been changed. Matters regarding transfer of PI to third parties have been changed.
4.0	2015.11.25	RBKR/DSO	<ul style="list-style-type: none"> Addition of details on transfer of Company's Business Change of organization name of relevant government ministry Change of the Chief Privacy officer
4.1	2017.07.31	RBKR/DSO	<ul style="list-style-type: none"> Change of the Chief Privacy Officer Deletion of the matters regarding transfer of PI to third parties Partial change of matters regarding deletion of personal information processing services <ul style="list-style-type: none"> AEM sending service provider Deletion of unnecessary items
4.2	2018.07.31	RBKR/DSO	<ul style="list-style-type: none"> Addition of the article regarding the automatic collection of personal information on websites Addition of the purposes and processed items Addition of the parties to whom the personal information processing is outsourced
4.3	2019.05.01	RBKR/DSO	<ul style="list-style-type: none"> Change of the Chief Privacy Officer
4.4	2020.04.06	C/DSO-KR	<ul style="list-style-type: none"> Update of the Chief Privacy Officer and Government Agency
4.5	2021.04.07	C/DSO-KR	<ul style="list-style-type: none"> Change of the name of relevant government ministry Change of Data Security Partner(DSP)