



## Question:

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- EHOOKS problem with ASAP3 connection
- Loosing ASAP3 connection in INCA when activating Hook Unlocker
- ASAP3 connection not possible once the EHOOKS Unlocker is active
- Error: EHOOKS Hook Unlocker - INCA locked - please cancel unlocking to unlock INCA



## Answer:

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- **For 32 bit Windows:**

1. Create a text file with following name: **WIN32\_bit\_COM\_API\_and\_ASAP3\_parallel.reg**
2. Copy following lines into this file, and then execute it

Windows Registry Editor Version 5.00

```
[HKEY_LOCAL_MACHINE\SOFTWARE\ETAS\INCA\7.1]
"MaxCebraServers"=dword:00000002
```

- **For 64 bit Windows:**

1. Create a text file with following name: **WIN64\_bit\_COM\_API\_and\_ASAP3\_parallel.reg**
2. Copy following lines into this file, and then execute it

Windows Registry Editor Version 5.00

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\ETAS\INCA\7.1]
"MaxCebraServers"=dword:00000002
```



## Additional information:

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- Per default, INCA can handle **only 1 API client connection** at a time
- Problem when 2 clients want to connect at the same time:
  - ASAM3-MC communication wants to communicate with INCA via COM-API, and
  - Unlocker Tool of EHOOKS wants to communicate with INCA via COM-API as well
- Solution is to configure the INCA API to be able to handle 2 client connections at the same time



## In case of further questions:

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