



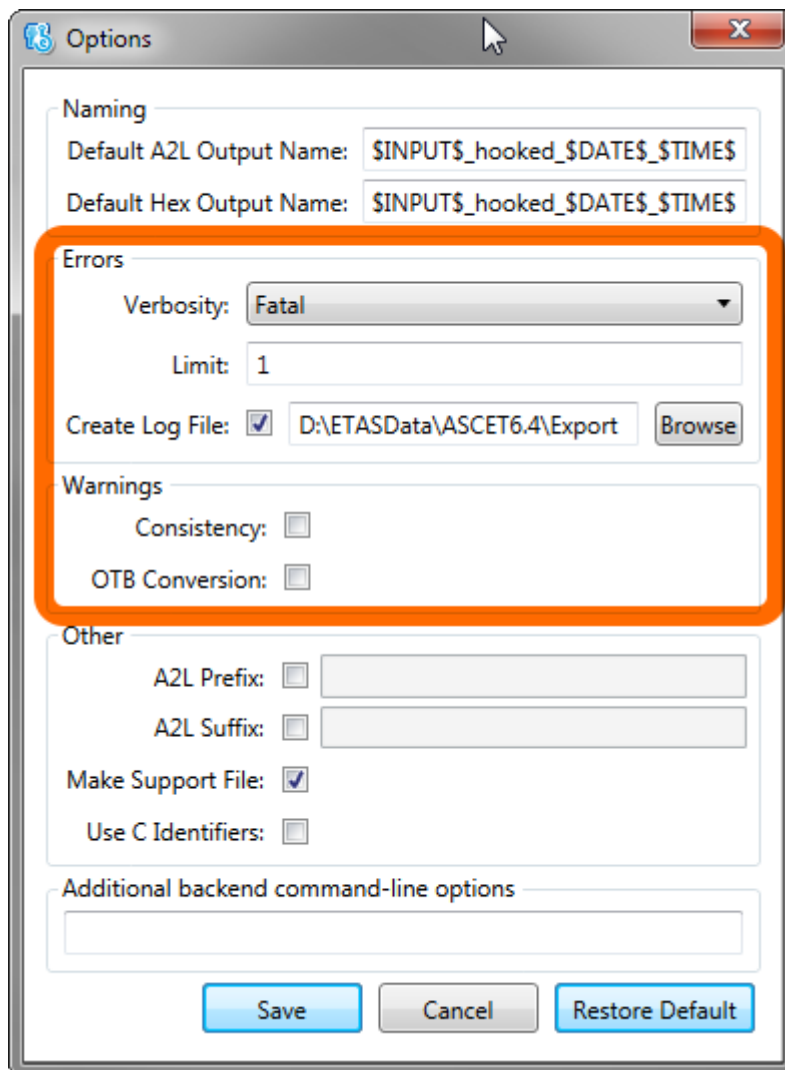
## Question:

- Where are EHOOKS log files located?
- Where can I find the EHOOKS logs?
- How can I change the logging level of EHOOKS



## Answer:

- This article is related to the use case **On-Target-Bypass with ASCET**
- In **EHOOKS > menu bar > Tools > Options...**



- In panel **Errors:**

- **Verbosity:**

- The verbosity level of the log

- | Name           | Level | Description                                       |
|----------------|-------|---|
| Fatal          | 5     | Only lists fatal errors                           |
| Error          | 4     | Only lists errors and fatal errors                |
| <b>Warning</b> | 3     | Lists warnings and errors, <b>default</b> setting |
| Info           | 2     | Additionally lists info messages                  |
| Verbose        | 1     | More verbose                                      |
| <b>Debug</b>   | 0     | Use this for trouble shooting and debugging       |

- **Limit:**

- The number of errors that can occur until the driver stops execution
    - Default is 1 (stop immediately on first error)

- **Create Log File:**

- Check: Turn on and off log file creation

- **Browse:**

- Select location where the log file will be saved
      - In the example screenshot above the location for the log file is: **D:\ETASData\ASCET6.4\Export**

- In panel **Warnings:**

- **Consistency:**

- Generate warnings instead of errors if inconsistencies are found in the input files

- **OTB Conversion:**

- Generate a warning and use the identity conversion (instead of generating an error) in case it is not possible to generate a reversible conversion function for an OTB function input or output

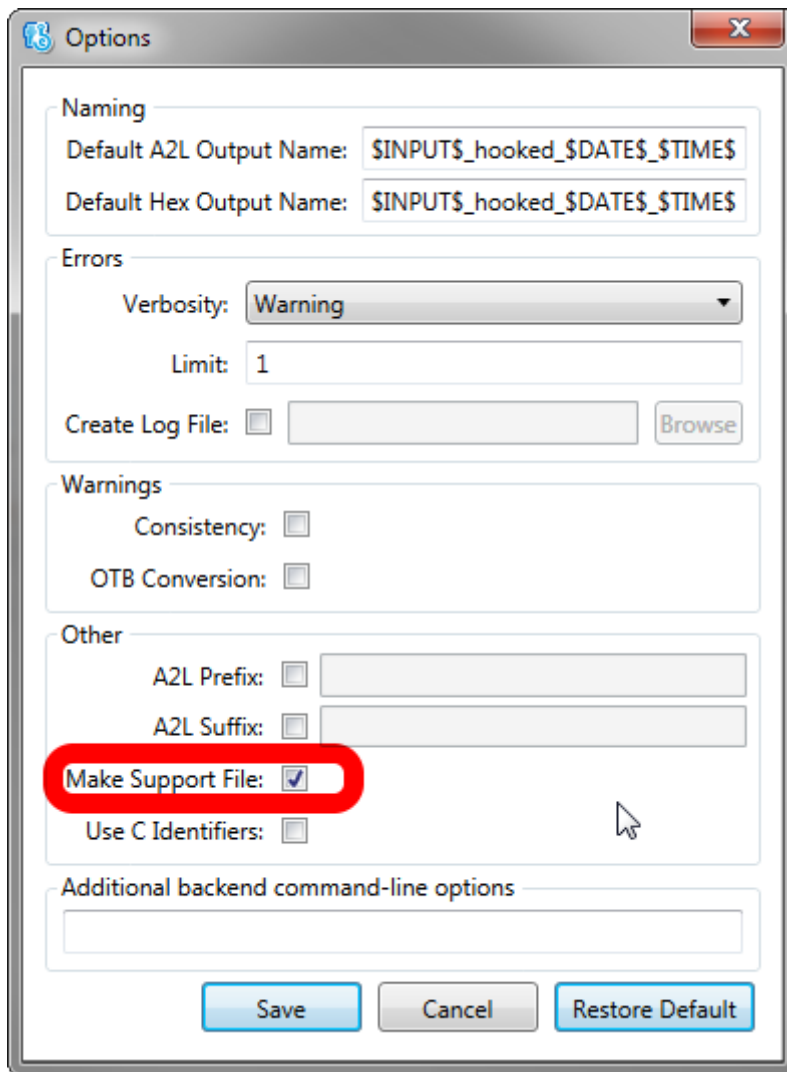
- Further information for trouble shooting:
  - ASCET logs code generation and EHOOKS invocation information in the **monitor** window
  - Additional information can be found in `<install_dir>\ASCET V<x.y>\CGen\Makelog.txt`
  - The output of the build process of EHOOKS can be found in `<install_dir>\ASCET V<x.y>\CGen\_ehooks.log`



## Additional information:

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- **EHOOKS Support File**
  - Very seldom, and only in extreme rare edge cases, it may happen that ETAS developers need more information for investigation of an issue and therefore ask for an EHOOKS Support File
  - How to create an **EHOOKS Support File**
  - In **EHOOKS > menu bar > Tools > Options... > Other > Activate** respectively check **Make Support File**



- In the output folder there will be a file created named **EHOOKSSupport.7z**
- The **password** for this encrypted ZIP file may **not** be passed to customers!
- As a customer you may provide the file to ETAS Support team and they can unzip and analyze it



### In case of further questions:

- You will find further FAQ here: [www.etas.com/en/faq](http://www.etas.com/en/faq)
- Please feel free to contact our Support Center, if you have further questions.
- Here you can find all information: <http://www.etas.com/en/hotlines.php>

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