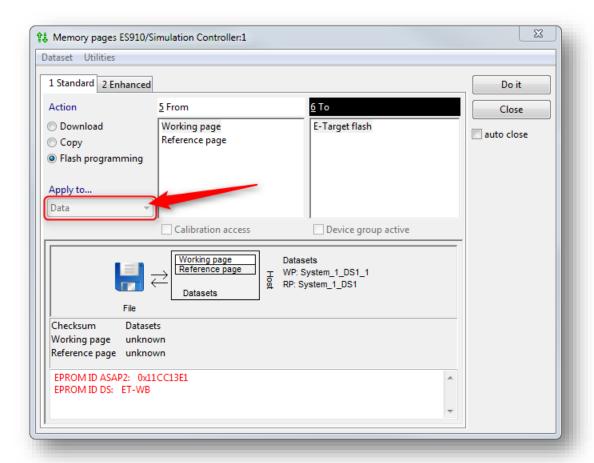




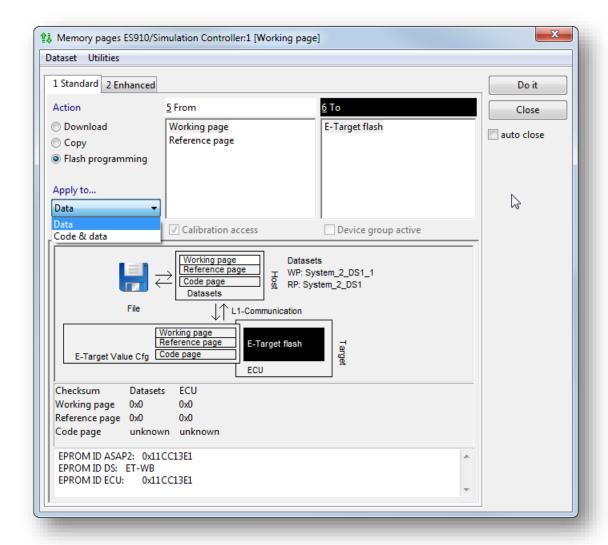
In dialog Memory pages: Field Apply to... is disabled



- Option Data is grey
- I cannot open the drop down list



o I want to change the value from **Data** to **Data and Code** but the field is not active







- Most common root causes are:
 - There is no connection between PC and the hardware device
 - The **power** supply of the hardware device is not turned on
- Check the connection between hardware device and PC
- o Check if power supply of hardware device is turned on



Do you still have questions?

- You will find further FAQ articles on the ETAS homepage: www.etas.com/en/faq
- o **Movies** corresponding to FAQ articles can be found on the <u>ETAS YouTube channel</u>
- o Please feel free to contact our Support Center, if you have further questions.
- o Here you can find all information: http://www.etas.com/en/hotlines.php

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