



Question:

Why is it not possible to open calibration data manager (CDM) in INCA?

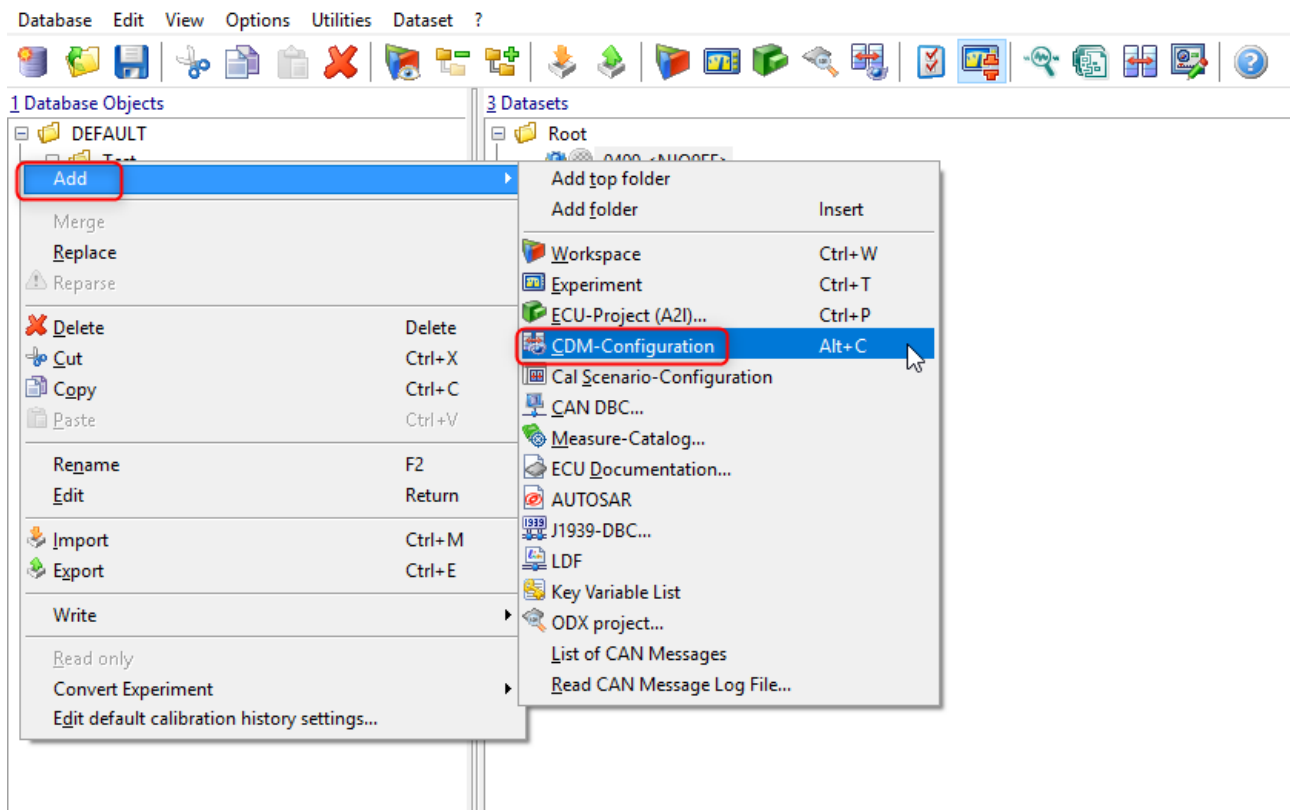
I cannot open the CDM over the INCA menu bar or via the dataset and cannot make any changes on my datasets. Sometimes only a black screen is opened.



Answer:

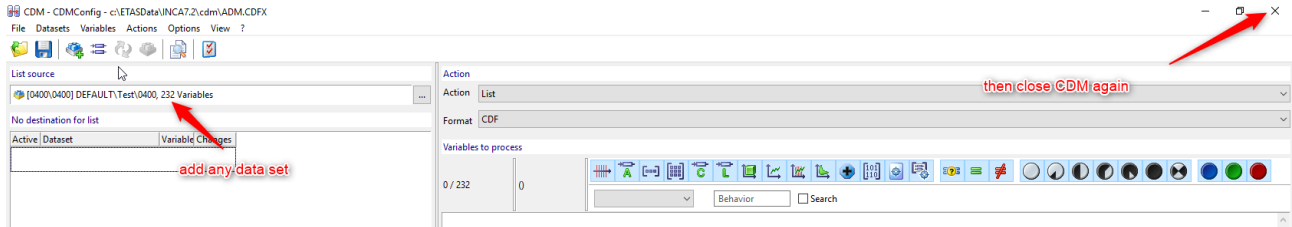
If the last saved CDM configuration contained a DCM/CDFX file which was saved on a network or local path and is not available anymore (deleted/shifted) the CDM cannot be opened.

To correct this behavior in INCA a new empty CDM configuration must be created:

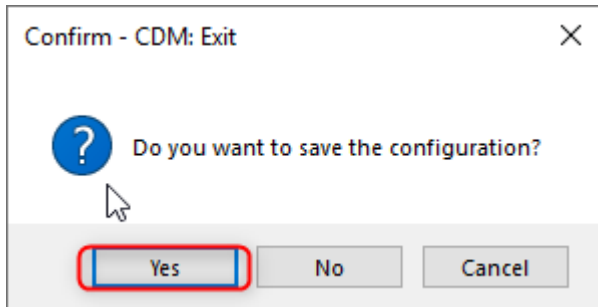


This newly created empty CDM configuration can be opened by double clicking on it.

Now add to the source any dataset and close the CDM configuration:



Now a request window pops up asking whether the CDM configuration should be saved. Please confirm this with "Yes":



Afterwards every other CDM configuration can be opened again or a dataset can be opened directly in the CDM.



In case of further questions:

Please feel free to contact our Support Center, if you have further questions.

Here you can find all information: <http://www.etas.com/en/hotlines.php?langS=true&>

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