



Question:

- **How to uninstall ISOLAR-EVE**



Answer:

- You need to have Administrator rights to uninstall the ISOLAR-EVE Application
- **NOTICE:** Before uninstalling the EVE application close the following 3 programs if these are running in the system:
 - **LoopbackServer.exe** of BOA
 - **ISOLAR-EVE.exe**
 - **vrtaServer.exe**
- Perform the following steps to uninstall ISOLAR-EVE:
 - 1. In **Windows** > Click **Start** > **Control Panel** > **Programs** > **Uninstall a program** > Move mouse pointer on **ISOLAR-EVE 3.1...** > Click **right mouse button** > **Uninstall**
 - 2. The **Welcome** window is displayed > Click **Next**
 - 3. The **Ready to uninstall** window is displayed > Click **Uninstall**
 - 4. The **Uninstall progress** window is displayed:
 - A progress bar shows the progress of uninstallation
 - Click **Finish** to complete the uninstallation



In case of further questions:

- You will find further FAQ here: www.etas.com/en/faq
- Please feel free to contact our Support Center, if you have further questions.
- Here you can find all information: <http://www.etas.com/en/hotlines.php>

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