



Question:

How can LABCAR software be used with Windows Remote Desktop?

The usage of LABCAR software licenses with Windows Remote Desktop is restricted.

If a Windows Remote Desktop connection is recognized then the following behavior can be observed:

- The license is no longer valid.
- The Grace mode is activated.
- It is not possible to add a (valid) license with the ETAS License Manager.



Answer:

To enable this use case a special software license can be offered.

Get in contact with your ETAS sales contact to request a license for the remote usage of LABCAR software.



Additional information:

To check if a LABCAR software can be used with Windows Remote Desktop, please have a look into the license file and search for the key word TS_OK.



In case of further questions:

Please feel free to contact our Support Center, if you have further questions.

Here you can find all information: <http://www.etas.com/en/hotlines.php?langS=true&>

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