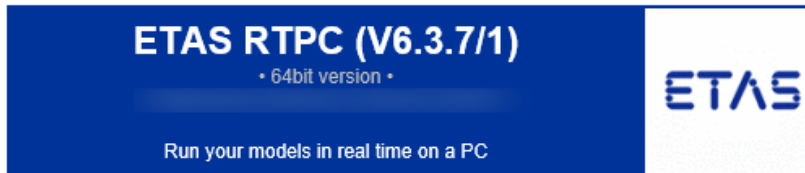




## Question:

**Starting from RTPC 6.3.7 it was observed that EB5100 boards are not detected anymore in the RTPC Web Interface:**

<http://192.168.40.14/cgi-bin/eb-license>



[Main Page](#) >> [License Management](#) >> [Elektrobit License Manager](#)

No Device found

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## Answer:

**This happens because starting from EB TAL version 4.16, the card EB5100 is no more supported.**

For using those cards please check/modify the TAL version which is supposed to be used by the RTPC, and chose a TAL version < 4.16

<http://192.168.40.14/cgi-bin/eb-tal-select?&format=html>



[Main Page](#) >> [Elektrobit TAL Version Selector](#)

Select TAL version

- 4.8.1
- 4.9.0
- 4.10.2
- 4.13.0
- 4.14.2
- 4.15.0 ← EB5100 supported
- 4.16.0 ← EB5100 not supported

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Then the EB5100 cards should be again detected:

<http://192.168.40.14/cgi-bin/eb-license>



[Main Page](#) >> [License Management](#) >> [Elektrobit License Manager](#)

### Device List

```
INFO: =====
INFO: Searching for known PCI devices...
INFO:   Index 0: EB5100 with Serial Number [REDACTED]
```

### License of Device 0 (EB5100 - Serial Number [REDACTED])

```
Target ready
Available licenses:
...
```



### In case of further questions:

Please feel free to contact our Support Center, if you have further questions.

Here you can find all information: <http://www.etas.com/en/hotlines.php?langS=true&>

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