



## Question:

### How to enable asynchronous UDP access for the Experiment Environment?

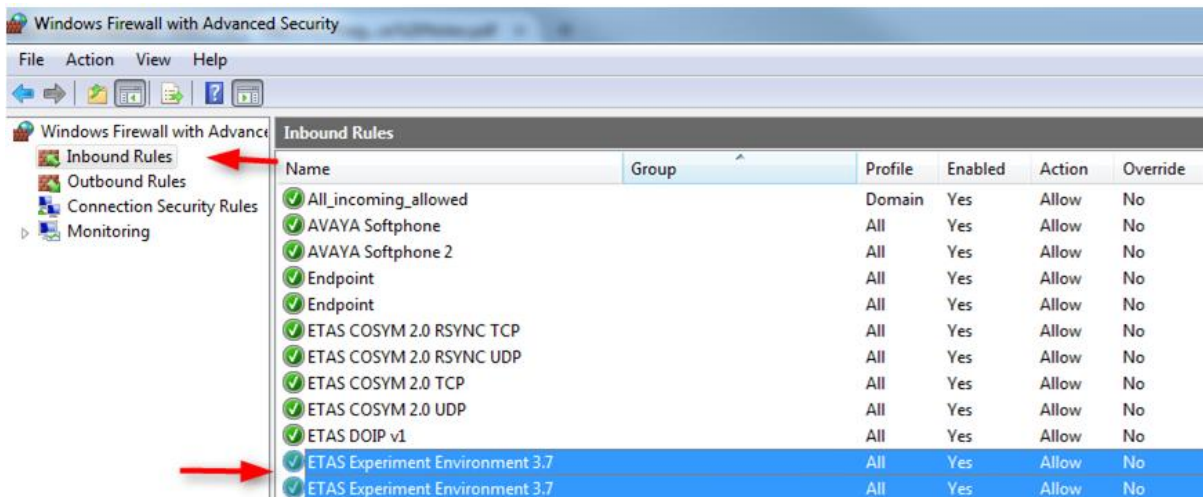
If you are running an experiment with the EE and though your system seems to set all electrical values and CAN is running, but your measurement instruments do not update just showing the same values, then this might be the result of your firewall blocking the UDP communication in the background.



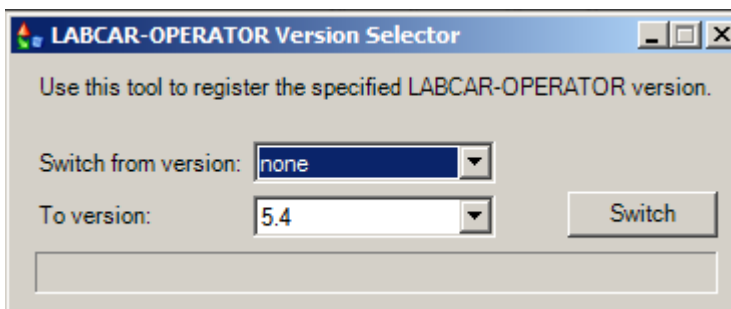
## Answer:

### Inbound Rules in the Windows Firewall are needed to enable UDP access.

There should be one rule for the TCP port and one for the UDP port of the Experiment Environment.



These rules are set during the installation automatically, if possible, or by executing the LABCAR-OPERATOR Version Selector as shown below (needs administrator rights):



If changing the Windows firewall is restricted somehow, these rules have to be added manually.



## **Additional information:**

---

In case 3<sup>rd</sup> party security / firewall software is used, similar settings have to be set to allow UDP communication of the Experiment Environment.



## **In case of further questions:**

---

Please feel free to contact our Support Center, if you have further questions.  
Here you can find all information: <http://www.etas.com/en/hotlines.php?langS=true&>

This information (here referred to as „FAQ“) is provided without any (express or implied) warranty, guarantee or commitment regarding completeness or accuracy. Except in cases of willful damage, ETAS shall not be liable for losses and damages which may occur or result from the use of this information (including indirect, special or consequential damages).